



# DEEPALI TONDE

Business Analyst

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## SUMMARY

Having 7.6 years of total IT experience expertise in full software life-cycle implementation, requirement gathering, Bug tracking ,Training , upgrades, production support ,configuration and customization, rollout & enhancement from business analysis, testing, cut-over & migration, go-live assistance till post implementation support. Successfully managed high-profile regulatory .

Expert understanding of SDLC processes and Agile flavoured development methodologies (Waterfall, Scrum, Agile Framework).

## EDUCATION

### MBA IT

Sinhgad technical education society  
2012 to 2014

## SKILLS

### Technical Skill-

- Database Knowledge- SQL
- Project management – Jira
- Business Intelligence/ Data analysis- Power BI, Excel
- Requirement management tool- MS Visio
- Prototyping / wireframing – Balsamqic
- Understanding of development methodologies – Agile , Scrum , Waterfall
- ERP ,HTML
- Quality assurance

### Soft Skill

- Problem solving
- Stakeholder management
- Leadership
- Time management
- Project MAnagement

## CERTIFICATIONS

- certified Software Testing
- certified Oracle

## EXTRA-CURRICULAR ACTIVITIES

- Abhinav Vikas Foundation (education community) as Volunteer
- Dadachi Shala (education community) as Volunteer

## PROFESSIONAL EXPERIENCE

### Business Analyst

Rohan Builders PVT LTD| 2021- Present

- Gap Analysis-To map the transition from an "as-is" process to a "to-be" process using BPMN and identify gaps, and areas of improvement
- Majorly we use to follow AGILE methodology, where project is divided into number of phases and after each phase, client's feedback is taken and only then we proceed to next phase.
- Actively participated in Agile ceremonies including Sprint planning, Sprint review, Sprint retrospective, and daily stand-up meetings.
- Prioritise and maintaining the Sprint /product backlog.
- Collaborated with cross-functional teams to prioritize tasks and refine user stories during Sprint planning sessions.
- Able to prepare Mockups and prototypes
- Assigned tasks to team members and maintained a To-Do list to track progress and ensure timely delivery of Sprint goals.
- Conducted thorough API testing using Postman, ensuring effective functionality and documentation
- Discuss the change requests in detail with the client / stakeholders
- Monitor and manage risks analysis throughout the project lifecycle.
- Managing multiple projects at different stages while making good decisions on an ongoing basis in addition to handling client concerns

### Business Analyst (Onsite)

CMS Computer PVT LTD | 2020- 2020

- Strong knowledge of SDLC methodologies such as Waterfall, Agile and Scrum Communicate client's business requirements by constructing easy to understand data process models.
- Writing Business Requirements Document (BRD), Functional Requirements Document (FRD), Dataflow Diagram & System Architecture Diagrams ensuring that all scenarios are covered for a project.
- Involved in requirements gathering, requirement management and communication (Change Requests and Traceability)
- To coordinate with QA team easily

# PROJECTS

## 1.Facility Management System.

### **Rohan Builders and Developers PVT LTD.** **Description**

This Application is Develop for Customer Complain Regarding their Facility and Maintain Facility Related Data, In Facility there is 3 Teams. 1)Facility 2)Project 3)CRM based on Priority Team assign Task to Concern Department and that concern department resolve customer complain .This System tracks status of complain and accordingly that Send Mail to customer ,Project Team and Facility Team. And Particular Complain Escalation is generated.

- Designing and Developing the Application.
- Testing the modules for the required functionalities and bugs.
- Coordinating with the other members of both the development team as well as the Client.

### **Technology**

C#, ASP.NET, Sql Server, Web API, HTML CSS, Bootstrap, Jquery.

## 2.Customer portal

## 2. Customer portal

### **Client**

### **Rohan Builders and Developers Pvt ltd**

### **Description**

The Application is Develop for Customer Regarding the most business critical activity such as tracking all payment record of the customer, reminder letter notification, payment due, new project launching notification, promotional activities with referral program ,rental / resale assistance etc Various functionalities which will get overhauled are mentioned under heading of:

Customer Information Management

Flat information

Agreement detail

Payment methods

Rental / resale

Feedback

Complaint facility

- Designing and Developing the Application.
- Testing the modules for the required functionalities and bugs.
- Coordinating with the other members of both the development team as well as the Client.

### **Technology**

C#, ASP.NET, Sql Server, Web API, HTML CSS, Bootstrap, Jquery.

## Implementation Consultant (Onsite)

Nextenders India PVT LTD | 2014- 2019

- Seating on the client side and facilitate requirements gathering meetings and workshops.
- Experience in Waterfall Methodology
- Translate stakeholder requirements into over 10 different tangible deliverables such as functional specifications, user cases, workflow / process diagrams, data flow/ data model diagrams.
- Document detailed business requirements seek stakeholders sign off
- Act as a communication bridge between business teams and IT teams
- Create other IT project documentation such as user manual, weekly / monthly / quarterly status reports, project and testing trackers
- Review and handover the releases and conduct UAT with the clients
- Provide Demo session to the client / Stakholders
- End to End communication with the client and hand over the project.

## 3..Town Planning and valuation System

Client

### **Town Planning andvaluation Department**

### **Description**

This Application is Develop for An online Town planning and valuation department prepares land use plans for the urban as well as rural areas. The department also carries out a valuation of immovable properties and prepares Annual statement of rates (ASR) for the state.

### **Technology**

Cloud and angular

## 4.Etendering

Client

### **Nuclear power corporation ,Bhabha Atomic Research Centre ( BARC)**

### **Description**

E-Tendering system facilitates the complete tendering process from the advertising of the requirement through to the placing of the contract . this includes the exchange of all relevant documents in electronic Format. Similar terms:

- RFQ(request for quotation)
- RFT(request for tender)
- e-bidding.

### **Technology**

PHP,MYSQL