



Akshay Yeotikar

Data Analyst || Operations || Associate

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About Me

Data professional with 4+ years of experience in operations and client service, specializing in data cleaning, extraction, and retrieval. Skilled in tools like IDMS, Nextmark, ServiceNow, and JIRA, collaborating with clients to enhance data quality for predictive analytics. Committed to fostering teamwork and delivering continuous process improvements.

Skills

- Data Visualization
- Analytical and Research Skills
- SQL, Power BI
- Tableau
- Dashboards
- Problem Solving
- Critical Thinking
- Creative Thinking
- Knowledge in Information Technology
- Good in Time Management

Experiences

- **Associate (CSA) at Data Axle** 11/2021 - 06/2023
 - Built explanatory models using IDMS, NextMark, and JIRA for efficient data access.
 - Cleaned data for predictive models, improving quality from 1,200+ U.S. clients.
 - Streamlined data retrieval with JIRA and ensured deliverables met quality standards.
 - Fostered collaboration by sharing insights and expertise within the team.
- **Technical Intern at Allscripts** 09/2019 - 05/2020
 - Created database structures for 20+ business requirements and managed data with ServiceNow.
 - Activated client accounts and recommended system upgrades, reducing turnaround time by 20%.
 - Applied critical thinking to analyze problems and provide effective solutions.
 - Utilized 'ServiceNow' for data management tasks.
- **BDA at Comsolve Mediatec Pvt Ltd** 07/2018 - 08/2019
 - Engaged in end-to-end data collection processes using qualitative and quantitative methods for 10+ business research.
 - Led end-to-end data collection for 10+ research projects using qualitative and quantitative methods.
 - Developed new business pipelines and managed client needs through prioritization and multitasking.
 - Identified and secured new business partnerships, boosting revenue and optimizing client services.

Education

Dr Babasaheb Ambedkar Marathwada University

- MBA(Marketing) 2018
- Bachelor of Engineering (I.T) 2016