Miss. Amisha Kumari

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Experience

- **Capita Pvt Ltd, India**   08/03/2021 - Current
  Software Consultant
  - Successfully contributed 4 years as a Software Consultant, starting as a fresher and advancing expertise in Microsoft Power Platform and Microsoft Dynamics 365 CRM
  - Designed and developed custom applications and automated workflows using Power Apps, Power Automate, and Power BI, enhancing business efficiency and data-driven decision making
  - Implemented seamless integrations between Power Apps and external data sources, ensuring smooth data flow and improved functionality.
  - Proactively worked on software error resolution, ensuring stability, security, and alignment with new feature updates.

  - Currently expanding expertise in Microsoft Dynamics 365 CRM, leveraging its capabilities to optimize business processes and drive long-term customer success.

Key Skills

- Microsoft Dynamics 365 CRM
- Power Platform:- PowerApps, Power Automate, Power pages
- JavaScript, HTML & CSS
- SharePoint and Dataverse
- .Net, Plugin

Education

- **B. E. computer science**   2016-2020
  SNJB's College of Engineering, Chandwad(SPPU)
  7.64 SGPA

- **12th CBSE**   2016
  Kendriya Vidyalaya Ojhar, Nashik
  63%

- **10th CBSE**   2014
  Kendriya Vidyalaya Ojhar, Nashik
  8.8 CGPA

Projects

- **SMCR Certification**
  This is the process that followed to determine whether an individual in a certification role is competent and fit and proper to perform that role.

  Technology:- Power Apps, Power Automate, SharePoint.

  - Implemented role-base access controls, ensuring that only authorized individuals can fill, view and update.
  - Used an action in Power Automate to generate the certificate. This could involve creating a PDF document with the employees details, the role and any relevant information and sent the generated email to respective employee as well.
  - Integrated automated emails notifications to alert users whenever status of the form changes or certificate gets generated.
  - Conducted thorough testing and refinement to ensure the reliability and accuracy of the application.
  - Collaborated closely with stakeholders to gather requirements and ensure the system aligned with business needs.

- **COMET**
  Web portal for an individual's pension scheme with features like registration, sign in, Record Keeping for family members and death notification functionality.

  Technology:- Microsoft Dynamics 365 CRM, Dataverse, Power Automate, Javascript, Power BI, HTML & CSS.

  - Used Dataverse as Central data repository for storing number data pension scheme details and related information.
  - Used Microsoft dynamic 365 CRM to build a user friendly member portal with out of box functionalities.
  - Implemented automated workforce for processes of notification and member communication.
  - Used Power BI for advance reporting and data analytics.

Certifications And Achievements

- Got employee of the month award 2 times in my current company (Capita).
- Microsoft Dynamics 365 (CRM) & Power Platform Training from Udemy