

Dear sir/Madam,

I would like enthusiastic, dedicated young professional, currently working in **Png and Sons LTD.** I further look forward to enhance my career working with a dynamic, well – established organization in INDIA. Having acquired technical expertise through my studies and further developing my skills with practical exposure I would now like to enhance my career prospects under the training and guidance of a professional team.

Having considered my professional expertise and qualifications, I would be grateful of you could provide me with an opportunity to server your organization.

Yours faithfully,

Gaurav Rameah Kale

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Gaurav Kale

# Gaurav Kale A/P Pimple Gurav Tel :- Haveli Dist :- Pune

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## Objective

Seeking a career opportunity to develop my skills, knowledge & abilities and utilize them with maximum efficiency to be successful in the globally competitive environment and add values both to the organization & myself.

Experience	
Belapurkar jewellers	Dec 2018 - Feb 2022
Reliance Retail Itd	Mar 2022 - Jan 2024
Png and sons Pvt Ltd	Current -
Education	
<ul> <li>Institutions of Business Management Research centre wakad pune MBA 71%</li> </ul>	2023
<ul> <li>Modern College Ganeshkhind MA 68.5</li> </ul>	2019
<ul> <li>Annasaheb Awate College Manchar Pune BA 70.75</li> </ul>	2017
<ul> <li>Janta vidya Mandir Ghodegaon pune HSC 55.59</li> </ul>	2014
<ul> <li>Shri Hanuman Vidyalay Gangapur bk pune Ssc 85.82</li> </ul>	2012

### Skills

• Communication. Teamwork. Initiative. Problem-solving. Computer / IT skills. Organisation. Leadership. Hard work and dedication. Critical Thinking Creativity

**Projects** 

 ANALYZE CUSTOMER SATISFACTION AND STUDY OF PROMOTIONAL ACTIVITIES FROM DRIVING MORE CUSTOMERS WITH REGARDS TO RELIANCE '

Customer satisfaction Promotional Activities of Reliance trends Research Methodology Data Analysis Findings and recommendations

#### Interests

• Chess. Playing a musical instrument. Reading. Writing. Photography. Design cricket Reading .

## **Activities**

• 1. Participate in school and College level Cricket Competition. 2. Participate in District level Competition in School and College life.

#### Languages

• English Hindi Marathi

## Job Responsibility

- Achievement of Targeted AOP, Gross Margin and SPSF
  - Responsible for the P&L of the store
  - Price and promotions running in the stores are clearly displayed / communicated to all customers
  - · Ensure that all consumables are within budget and work towards reducing costs
  - · Ensure that decisions taken are quickly implemented on the ground without losing time
  - · 100% adherence to promo implementation in the store
  - · Reduce dump, shrink and other losses for the store
  - Other Source of Income SOH
  - · Increase margins and minimize expenses
  - · Control inventory level and shrinkage
  - Mystery Shopping Findings and Improvement
  - · Focus on R1 enrollment and business volume
  - Adhere to Mockshop guidelines
  - 100% SOP Implementation and Adherence by team
  - Ensure Negative Inventory Control
  - · Explaining routine tasks to all team members
  - Statutory Compliance
  - Control Attrition
  - Product knowledge, brand differentiation
  - Recognize and develop talent

 Coach and mentor people as an ongoing process in the team and develop people towards growing to the next level

- Net profit for the store.
- · Increase in talent retention.

- Increase in returns per square foot.
- Increase in conversion rate
- Reduction in number of stock-outs
- Target vs. actual customer satisfaction index
- Reduction in customer complaint cycle time
- · Mentor sales assistance through functional, behavioural training and career planning

• Update category and store associates on latest development in new product/brands and presentation/selling technique

· Productivity enhancement indicated by increased Sales per Employee

• Accurate and timely preparation / submission / review of reports - sales, order intake, new orders, profitability to provide inputs for strategic planning

# Strength

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- • Honesty and Integrity.
  - Self-motivated, Initiative and Goal oriented.
  - Ability to work independently and within a team.
  - Quick learner.
  - Ready to accept challenges.
  - Comprehensive Problem Solving ability.
  - · Good knowledge of Microsoft office, windows OS.
  - Good computer knowledge

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GAURAV KALE