

RESUME

Mustafa.Ameerhamza Mujawar

CELL: 9901544678

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Experience Summary:

- 4+years of Retail experiences
- Energetic, self-motivated team player. Proven ability to work in team.
- Quick learner and implementing the knowledge effectively.
- Experience in Cashiers operations
- Experience in interacting with different kinds of customer
- I have SAP knowledge also.

Graduation - SSLC.Karnataka Secondary Education Examination Board 2014

SSC - I.T.I Govt Industrial training institute

Work History:

<i>Duration</i>	<i>Organization</i>	<i>Designation/Role</i>
<i>07-01-2024 Till Date</i>	<i>Reliance smart</i>	Sr. Customer Service Associate (K3 C&D)
Dec- 2022-	Reliance smart	Jr. Customer Service Associate (k2) JioMart incharge
July-2021	Reliance smart	K1(cashier + staples)
Nov-2019	Reliance smart	KT (cashier)

RELIANCE SMART

**Designation: - Sr. Customer Service
Associate(CURRENT COMPANY)**

Responsibilities:-

- Commercial Department
- Maintaining staff roaster and aligning them as per shift
- Making awareness on product and incentive plan to staff on weekly and monthly basis.
- I handled JioMart team 9 staff
- Cash till problems and resolve customer grievances
- Cash management, customer handling, etc.
- Meeting with team members on weekly basis to build healthy relationship and review performance – team discipline.

Personal Details:

Permanent Address : Near Laxmi temple Guruwar pet wadder Galli Gokak 591307
Nationality : Indian.
Marital Status : un married
Languages Known : English, Hindi, Kannada, .

Declaration:

I hereby declare that the above furnished information is correct and I am responsible for it accuracy.

Place: Gokak

Date:

(Mustafa mujawar)