Pavan Sanju

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Objective

Detail-oriented and analytical final-year Computer Science student aspiring to gain hands-on experience as a **Business Analyst Intern**. Skilled in **requirements gathering, process analysis, and data-driven decision making** with strong knowledge of **Power BI, SQL, and Excel**. Passionate about bridging the gap between technical solutions and business needs

Skills

- **Business Analysis:** Requirements Gathering, Process Mapping, Documentation (BRD, FRD), KPI Tracking
- **Data Analysis & Visualization:** Power BI (DAX, Power Query, Data Modeling), Excel (Pivot Tables, Power Pivot)
- **Database Management:** SQL (Joins, Subqueries, Window Functions, Stored Procedures)
- **ETL & Data Prep:** Data Cleaning, Transformation, Integration
- **Soft Skills:** Problem Solving, Communication, Stakeholder Management, Team Collaboration

Education

- **B.Tech, Computer Science & Engineering** | CMR University, Bengaluru **|** Dec 2021 – June 2025) CGPA:7.46
- **12th - Shri Shahu Maharaj P.U College |** Karnataka State Board (DPUE) **|** July 2021 | 74.67%
- **10th - Vidya Vikas Primary & High School** | Karnataka State Board (KSEEB) **|** June 2019 | 75.20%

Projects

Business Insights Dashboard – Call Centre Trends

- Gathered requirements from a mock business case to design a KPI dashboard.
- Analyzed 10k+ call records to identify peak demand hours and agent productivity.
- Helped managers reduce average wait time by 35% through optimized shift allocation.
- Automated daily reporting, saving ~60 hours/month.

HR Analytics – Diversity and Inclusion Study

- Collected and processed 1,000+ employee records across 5 departments.
- Highlighted gaps in gender representation and promotion trends through visual reports.
- Reduced HR's quarterly reporting cycle from 2 weeks to 2 days by building automated dashboards.
- Improved leadership decision-making with 40% better KPI visibility.

Virtual Job Simulation

Forage PwC (March 2025)

- Completed a self-paced Power BI simulation involving call center, customer retention & HR analytics projects.
- Applied Power Query, DAX, and data modeling to transform raw data into business-ready dashboards.
- Delivered automated KPI reports for stakeholders, gaining hands-on experience in data visualization and business insights.

Certifications

- **Power BI Job Simulation -** Forage.
- **SQL for Developers, Data Analysts and BI -** Udemy.
- **Data Visualization with Power BI -** Great Learning.