

PRATIK BUNAGE

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Summary:

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- I am an Associate Server Engineer at Genie InfoTech Pvt. Ltd (GITPL). I have 2 years of experience in this role.
 - Providing technical support for desktop, laptop user and server hardware and software related issues. Performed system backups and restores in order to ensure data integrity. Implementing security and data access controls to ensure server security.
 - As a recent Computer Science graduate, I am enthusiastic about applying the concepts learned during my coursework, such as distributed systems and machine learning algorithms, to practical scenarios in cloud engineering.
 - Expertise in the management and deployment of AWS services, improving infrastructure scalability, and executing fault-tolerant systems.
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Professional Experience:

Genie Infotech Privet Limited

*Associate Server Engineer,
Present.*

June 2022

- Implementing and support Windows environments using expert knowledge of operating systems and servers.
 - Managing installation of Desktops, Laptops, Printers, Networking Devices Routers, computers and related devices including servers and remote working devices to maintain successful user operations.
 - Communicating with Users to resolve their technical issues within Timeline.
 - Maintaining Azure Tenant with their services on different regions.
 - Installing and maintaining IT equipment and software to meet workflow.
 - Demonstrating exceptional working knowledge of MS Office applications.
 - Server Monthly Preventive Maintenance. RAID Configuration and Troubleshooting.
 - PowerShell Commands and Server Health Reports Created.
 - Taking Event Viewer Logs and Errors in ADC.
 - Installation of Windows Server 2012 R2 Standard, 2016, 2019, and 2022.
 - Providing support for implementation, maintenance and troubleshooting of Infra Servers.
 - Active directory access for password reset & unlock the user's account.
 - Managing users, groups, permissions using AD, Working Knowledge of client application in VPN.
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Project on Server : 1] TSS (On Mumbai Location)

➤ Implementing Task -

- 2 IDRAC PowerEdge Servers installation
 - Updating Firmware of IDRAC BIOS.
 - RAID Configuration (RAID 1 Mirroring)
 - 2 TB Drives to configure RAID
 - Installation of Windows Server 2016.
 - Update their Patches, Firmware , Utility Setup.
 - Done installing Software's they required, (Tally Prime , AutoCAD LT, TDS, SQL Server etc.)
 - Also implement Active Directory Roles, Create group policy based on basic level.
 - Assigning Remote Desktop License for access of server from other locations and Update their critical logs and error.
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Key Skills :

1] Windows Server :

- ✓ Knowledge of Configuration of Active Directory. Installation of DNS, DHCP & working with Active Directory configuring Users and groups account in Active Directory.

- ✓ Creating / sharing folders and assign necessary permissions.
- ✓ Manage Group Policies in AD
- ✓ PowerShell, Logs & Critical Errors.
- ✓ Preventive Monthly Maintenance of Server Activity.

2] Cloud :

i. AWS -

- ✓ AWS services knowledge with core AWS services like EC2, S3, RDS, IAM, VPC, CloudWatch, Route 53.
- ✓ Ability to use AWS CloudWatch for monitoring & setting up alerts.
- ✓ Create IAM user accounts and role-based policies for access to AWS services.
- ✓ Comfort with Linux distributions and Windows Server OS using AWS Instance.

ii] Azure -

- ✓ Manage Azure Tenant.
- ✓ Works closely with Cloud Services to design, build, operate and monitors environments both on-premises in the cloud.
- ✓ Manage Backup Monitoring in Azure.

3] Desktop Support -

- ✓ Installing Operating systems Windows 7, Windows 10, Windows 11.
- ✓ Manage Printers and peripherals, Network Printers.
- ✓ Manage Routers, Switches, Lan network protocols.
- ✓ Customer Service. Also handle customers using remotely using Anydesk, TeamViewer apps.

4] Office 365 –

- ✓ Manage O365 Admin Portal.
- ✓ Configuring, Backup shared mailbox & Restoring for Office 365 apps.
- ✓ Manage Exchange Admin Center, Security Credentials.
- ✓ Creating Users, Groups and manage License in O365 Portal.

Certifications

- **Certified AWS Solution Architect (SAA-C03)**
- **Introduction to Cloud Computing (Skill UP by Simplilearn)**
- **Udemy AWS Certified Solution Architect.**
- **Completed AWS Internship in Internship Studio.**

Education

- Master's degree in computer science 2023
- Bachelor's degree in computer science 2020

Personal

Date of Birth	03 March 1999
Language Known:	English, Hindi & Marathi
Marital Status:	Single
Hobbies:	Singing , Playing & Watching Cricket , TeamSport, Gymnastic.
Preferred Location:	India

DECLARATION :

I hereby declare that the information furnished above is true to the best of my knowledge.

Date:

(Signature)

Pratik Somnath Bunage.