Pune, India 413102 | 919834765010 | gawadesanket000@gmail.com

Sanket Gawade

Summary

Seasoned Senior Application Support Engineer with proven abilities in managing software applications, diagnosing issues, and providing solutions. Notable strengths include strong knowledge of application development, system administration, and troubleshooting complex technical issues. Have contributed to organizational growth through the implementation of efficient support strategies, ensuring smooth operation of business applications. Recognized for enhancing system performance and improving workflow efficiency across previous roles.

Skills

- System Administration
- API Integration
- Continuous integration
- Application monitoring
- Load Balancing
- Customer Support
- User Training
- Hardware diagnostics

Experience

SENIOR APPLICATION SUPPORT ENGINEER 03/2022 - Current
Chandukaka Saraf pvt ltd , Pune , India

Performed root cause analysis for application issues and developed solutions to prevent future occurrences.
Provided technical guidance on system upgrades, enhancements, and patching activities.
Monitored application performance, identified bottlenecks, and implemented corrective measures.

APPLICATION ENGINEER 03/2021 - 12/2021
Techneai pvt Ltd, Pune, India

Developed and implemented software solutions for customer requirements.
Analyzed user needs and system functionality to determine technical design specifications.
Configured, maintained, and troubleshot application systems.

Education and Training

MCS, Computer And Information Sciences, 03/2022
Vidhya Prathishtans College of Engineering , Baramati

Languages

English: C2
Proficient

Hindi: C2
Proficient

Marathi: C2
Proficient