

Rohit Minocha

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Work Experience

Amazon Development Center

September 2020 - July 2021

- Customer service associate with one year of experienced,Dealt with
- escalation queries and familiar with conflict resolution.
- Conferred with customers about concerns with products or services to resolve problems.
- Developed evaluated customer information to explore issues, develop
- potential solution and maintain high quality service in IN and NA phones.

Tyzer

September 2022 - February 2025

- Tyzer Nanded City Floor Manager.
- 3 years and 5 months of experience in Tyzer.
- Assistingcustomers,ensuring prompt resolution of client's inquiries and distributing
- tasks to the staff, and monitoring the employees' performance.
- Maintaining Excel With all data of the store.

EDUCATION

BACHELOR OF COMPUTER APPLICATIONS

Sinhgad college of science

- 2013 - SSC Board
- 2015 - HSC Board
- 2020 - Bachelor of Computer Applications

Other Activities

- I enjoy football, traveling, listening to music and sharing a great meal with friends.

CAREER OBJECTIVE

- Looking for an opportunity to work in creatively challenging environment and utilise my basic knowledge and skills towards achieving the goals