

Kaushik Bachepallikar

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Snapshot

- ✓ **An overall experience of over 8.5+ years in Customer service, banking services, business analyst, Salesforce, sfdc, jira experience.**

Employment Profile

❖ **State Street HCL (Nov 2022 to March 24)**

- Worked on the various funds
- With the help of requirement gathering collected data on daily basis.
- Worked on the survey as well as on interview technique.
- Based on the scrum call meetings tried to cover backlog.
- Weekly calls with client, stakeholders on issues.
- Strong knowledge on saleforce.
- Core Handson experience on banking application like Finnone, Finnacle
- Help to client at the time of project execution.
- Provides data to developers and testers on timely or weekly basis.
- Experience on EPIC creation.
- Knowledge about cash experience.

❖ **Tata Consultancy Services. (October 2016 to September 22)**

- Hands-on experience on various applications as a business analyst.
- In-depth knowledge of BRD, FRD document.
- Connect with client for requirement gathering on day-to-day basis.
- Practical experience in functional analysis and design, utilising different methodologies i.e. Use Cases, Business Process Modelling within a Waterfall or Agile Project environment.
- Also, knowledge of Requirement Prioritization technique like MSOCOW, KANO analysis technique.
- Strong knowledge on saleforce.
- Core Handson experience on banking application like Finnone, Finnacle
- Help to client at the time of project execution.
- Provides data to developers and testers on timely or weekly basis.
- Experience on EPIC creation.
- Knowledge about cash experience.
- Weekly meeting with stake holders.

- Cash flow analysis.

❖ **AXIS BANK LTD. (SEPT 15 TO MAY 16)**

Responsibilities:

- Handling banking and customer relationship management, team management, branch audit and compliance.
- Handling day to day transactions such as fund transfers (Inter Bank and Intra Bank) opening of accounts, customers request processing through online or offline mode.
- Establishing performance-oriented systems/ procedures for smooth execution of banking operations.

❖ **UTS GLOBAL (FEB 14 TO OCT 14)**

Operations Executive

- To council the various students for universities like Jaipur National University, ADTU , MIT Distance
- To convert admissions by getting leads, online chat, lead generation through campaigns.

Application Knowledge

- MS Office, MS Access, MS PowerPoint, MS Excel.(Vlookup,Pivot table)

Education

- MBA from Pune University in 2013.
- Bachelor in computer science from SRT University in 2011.
- Schooling: Latur Board, Latur.