# NITESH JADHAV

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**Professional Summary:**

- Over 7 years of Business Analysis experience in the Financial Services Industries; expertise in full software life cycle implementation, upgrades, production support, rollout and go-live assistance till implementation. Technical and business knowledge of payments system functionality, transaction monitoring development. Successfully managed large scale projects.
- Hands on experience in making proposals for business development activities which involve regulatory benchmarking study, project management and post implementation review.
- Effective and problem solver. Dedicated to streamlining operations to decrease costs and promote organizational efficiency. Highly committed to hardworking mentality to maintain quality of service and products.

**Core Qualifications:**

- Relationship Management
- System Design & Implementation
- Application Programming/Maintenance
- Integration testing
- Business Analysis- Data
- Fixing/Maintenance
- MS SQL Server 2005/2008

- Payment/Transactions gateway
- User Stories/Agile Methodology
- Excellent verbal and written communication skills
- Working knowledge of basic office equipment's

**Work Experience**:

**Aurionpro Solutions Limited (July 2022 – April 2024)**

**Designation:** Principal Analyst Product

**Role:** Business Analyst

**Responsibilities:**

- Responsible for managing entire gamut of activities Software Project life cycle most importantly requirement conceptualizing, gathering, testing and roll-out.
- Responsible for documentation, deployment and testing the changes, which are implemented by the vendor/ IT team.
- Raise Funding Proposal Note for cost approval, PO placement and delivery date for SIT / UAT.
- Coordinate with DBA/OS support team and other technical team for resolution of errors.
- Coordinate with vendor to neutralize the visible system impacts due to the change.
- Application/Infrastructure support for Vendor Applications in testing environment to users.
- Support, track and facilitate resolution for issues reported in application.
- Requirement Gathering, Analysis and Understanding. Analyze requirement for impact to existing functionality / workflow and Technical aspects.
- Discussion with Vendor and IT on requirement document, UD/ FSD sign-off, effort estimation and Go Live plan.
- Preparing and executing test cases, raising defect tracker, discussion on defects. Coordinating for correction release and preparation of go live.
- Regular Project status update to seniors and stake holders.

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## First Source Solutions Private Limited (Nov 2020-Nov 2021)

**Designation:** Senior Associate-Underwriting

**Role:** Business Analyst

**Responsibilities:**

- The role entails working closely with product & strategy team, senior operations leadership, transaction services business group, and application development teams (internal & 3rd party vendors).
- Collaborate with clients, operations and/or vendors to understand business requirements, with the ability to convert requirements into effective documentation.
- Deep knowledge of the mortgage loan process with experience in originations, title/closing, post-close, and/or servicing/default process.
- Worked effectively across multiple cross-functional teams such as operations, application development, product management and key vendor partnerships.
- Created business and/or technical requirements and test cases to support application development and QA.

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## IndusInd Bank-Deputy Manager (Aug 2019-Oct 2020)

**Designation:** Deputy Manager

**Role:** Banking Business/Solution Analyst

**Responsibilities:**

- Review of various types of banking transactions, generate summary reports, monitor rate changes, develop financial models, and complete forecasting reports for financial projects.
- Review and analyze loan extension and renewal requests, identify risks, complete borrowing base analyses, and prepare collateral analysis reports. Also, produce summaries about a client's credit worthiness.
- Monitor employer's compliance with RBI guidelines and submit necessary reports to address compliance issues and check transactions to make sure all documents and records adhere to relevant laws.
- Prioritizing and planning of deliveries as per strategic business objectives. Dealing with business team and senior management for regular updates on software updates and scheduled deliveries.
- Actively participated in evaluation of new products POC time bound R&D and solution deliveries. Also participated in UAT testing for applications before rollout to the staffs.
- Strong knowledge of payments domain with good knowledge of high/low value payments, clearing and settlement systems like RTGS, NEFT, IMPS.

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**Altisource Business Solutions Pvt Ltd (May 2018-Aug 2019)**

**Designation**- Analyst, Collateral

**Role:** Business Analyst

**Responsibilities:**

- Managed project activities such as requirement gathering, analysis and documentation.
- Proven abilities in capturing As-IS/To-Be processes using process modelling tools like MS-Visio.
- Facilitating requirement JADs, root cause analysis and other requirement workshops.
- Conducting requirement training sessions and developing best practices for product delivery.
- Partnering with development leads to identify opportunities for better collaboration and process improvements.
- Taking care of change management requests coming through different business units.

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**Homeward Residential India (Ocwen Financial Solutions) [Sept 2014-May 2017]**

**Designation:** Associate, Research

**Role:** Business Analyst

**Responsibilities:**

- Prepared test plans for the testing team and performed user acceptance testing, performed impact analysis and generated system requirements documents.
- Supervised quality and completeness of System Use Cases/BRDs.
- Co-ordinated the preparation of manuals and training materials.
- Created and reviewed functional test cases and audited the functionality on the quality of deliverables in intervals.
- Collaborated with project teams in solution development and implementation; presented the business solution to the client.
- Actively participated in data modelling for different applications.
- Proven abilities in capturing As-Is/To Be processes using process modelling tools.
- Monitored and documented project related activities using Confluence, JIRA and MS-Visio.

## Significant Projects:

**MSP-Real Servicing Integration (Ocwen Financial Solutions):**
**Scope:** Migration from legacy MSP platform to Real Servicing using phased pilot approach.
**Role:** Worked as a solution anchor which involved activities such as requirement analysis, solution design and strategy formulation mapping of existing fields/workflows from legacy system to Real Servicing. Interface with cross-functional teams to identify problem areas, perform GAP analysis and suggest improvement options. Process automation in the DDCH tool, which enabled % reduction in execution time.

**Statement Generation –CFPB and RESPA (Altisource):**
**Scope:** The project aimed at standardizing the information sent to the customers across all channels-legacy systems, internet banking and other channels.
**Role:** Feasibility study, preparation of BRS and timeline estimation liaising with the development and testing team and provide solutions to meet business requirements, manage governance call with the clients and provide weekly status updates to stakeholders through dashboards. Preparing test scenarios and E2E test cases and support the testing team. Responsible for ensuring the UAT is completed and getting sign-off from business.

## Accomplishments/Accolades:

Got awarded multiple times for my contribution in business/process improvements. Successfully trained the entire staff of the Research Department in the implementation of the Research procedures from Mortgage Servicing Platform (MSP) to Real Servicing.
Actively took up the additional responsibilities of training and mentoring new recruits across pan India offices. Got appreciated for my contribution in setting up Standard Operations Procedures during the transition from the MSP to Real Servicing Migration.

**Academic Qualification:**

Bachelors of Science from Pune University in 2012.
HSC from Maharashtra board in 2008.
SSC from Maharashtra board in 2006.

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**Personal Information:**

DOB: 27 July1990.
Marital Status: Unmarried
Nationality: Indian