

Resume

Name: Sneha Nandurkar

Analyst - Global Test Factory

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Career Objective:

To obtain a challenging position in enterprise application integration environment where technology integrates with business functionalities to enhance business process I look forward to the opportunities where I can use my analytical skills in combination with technical expertise to improve all phases of enterprise development, implementation, and maintenance.

Professional Summary:

- **4+ Years of experience in Functional Testing, Automation Testing a Web Service Testing.**
- **Excellent in Manual Testing- with defect management tools such as JIRA and ServiceNow.**
- **Expertise on Agile Process Method**
- **Having knowledge of Basic Java Concepts**
- **Experience in ServiceNow Testing (SNOW**
- **Worked in Insurance, E-Learning, and Web Services.**
- **Good understanding of Software Development Life Cycle, Testing Concepts and Testing Methodologies.**
- **Very Strong experience in ServiceNow Domain**
- **Functional testing on every component of an application.**
- **Good in Test Execution Process, Defect Life Cycle, and Test Plan**
- **Detecting bugs & classifying them based on severity, priority.**
- **Excellent skills in Defect Reporting and good understanding of Defect status life cycle.**
- **Experience in System, Functional, Regression, Re-Testing and Smoke Testing.**
- **Experience in working in an Agile (Scrum) Process.**
- **Worked on AGILE Sprint Test Plan.**
- **Involved in test Case review and send the review comments to teammates.**
- **Interacting with PO and team for better understanding of functional requirements for developing quality test cases.**
- **Designing and executing test cases to ensure that business requirements and functional specifications are tested and fulfilled.**
- **Familiar with handling of List-Box**
- **Familiar with the use of Maven Framework and tools like GitHub.**

Software Skills:	
Testing Tools	Jira, ServiceNow, Eclipse
Operating Systems	Windows 10 and Basic Unix
Test Management Tool	Jira, ServiceNow
Defect Tracking Tools	Jira, ServiceNow
Technical Skills	Basic Java, C

Professional Experience:

1) Allianz Technology, Pune, Global Analyst from January 2021- Present

Project Name- ITMP (Germany)

Roles- Functional Testing, API Testing.

Tools- API, Jira

Description:

Allianz is one of the world's leading Insurance Intermediaries operating in all LOB insurance markets. ITMP is an end-to-end integrated application for underwriters. ITMP (Germany) is a unique platform focusing on the Property, Motor, and housing insurance sector. It has several modules and Cytora is one of the key modules. Using this underwriter can edit the customer details for the any LOB and a quote will be generated, Premium will be calculated based on the details/coverage's provided. For accepted quotes, documents will be generated. Provides the right kind of Premium depending on entered coverage's that allows an underwriter to proactively analyze risks, configure its product variations, handle dynamic business environment, and offer it through multiple channels.

Responsibilities:

- Requirement Analysis: Understanding the requirements and communicating with BA team for better understanding of the requirements.
- Responsible for testing deliverables, prioritizes and monitors activities to meet such dates for individual assigned features.
- Identified Test Scenarios, Test Cases and Test Data.
- Reporting and Closure of Defects submitted in Defect Tracking tool in Jira.
- Interaction with development team in defect fixing process and regression testing.
- Preparation of Test Traceability matrix and Test reports after completion of test execution.
- Handling the Jira confluence page in Sprint Review presenting the model according to the sprint.

Project Name: ServiceNow-HRSD (HR SERVICES DELIVERY)

Roles: Functional Testing, Re-Testing, Regression, Database Testing.

Tools: ServiceNow

DESCRIPTION:

HRSD (Hr. Services Delivery) is a module on the ServiceNow platform that digitalizes, organizes, and streamlines HR services on web portals. ServiceNow HRSD case and knowledge Management is all about giving the employee an excellent services experience.

RESPONSIBILITIES:

- Analyzing the requirement and communicating with BA team for better understanding of the requirements.
- Designing and executing test cases according to the Functional specifications.
- Analyzing and reviewing Functional requirements.
- Designing and reviewing Test cases.
- Performed Functionality testing, Re-testing, and Regression testing.
- Executing Functional and Regression tests.
- Log defect in SNOW.

2) VerTechz International LLP, Pune, Quality Analyst from 2 March 2015 to 10 Jan 2017

Project 1 Name: -VCS (Vee2 Care Services), Project Domain - Web Application Service

Project 2 Name: - Karykartasahebancha, Project Domain - Web Services

3) APTARA CORP, Pune, Trainee Tester from 24th September 2012 to 24th January 2013

Project Name: Lilly, USA Domain: E-Learning (Learning Management System)

<u>Education Details:</u>				
<u>Degree</u>	<u>Board/University</u>	<u>School Name</u>	<u>Marks</u>	<u>Pass Year</u>
BCA	IMED	Bharti Vidyapeeth, Pune	88%	2021
Diploma in IT	MSBTE	Bajaj Polytechnic, Chandrapur	62%	2010
Secondary School	Maharashtra Board	Dilasagram Convent School	48%	2005

Declaration: I hereby declare that the above-mentioned information is true to the best of my knowledge and belief. It would be a pleasure working in your firm.

Place: - Pune

Sneha Nandurkar

Date: - 29/04/2024