# **Curriculum Vitae**

#### Shubham Suresh Narab

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H NO - 3926,

Near Urdu School,

Pipeline Road Shivrajya Colony,

Hindalga,

BELGAUM - 591108

**KARNATAKA** 

INDIA.

#### **PERSONEL DETAILS:**

Date of Birth : 09/06/1997
Gender : Male
Nationality : Indian

**Languages Known**: Hindi, Kannada, Marathi & English.

Interests & Activities: Talking with People, Watching Cricket and movies browsing in computers.

#### **CARRIER OBJECTIVE:**

To grow with the organization and aspire job where the difference between dreams and accomplishment are truly desired

#### **ACADEMIC DETAILS:**

Examination	Year Of Passing	Board	Institution
SSLC	2012-13	KSEEB	HINDALAGA HIGH SCHOOL

#### **AREAS OF INTEREST:**

### **Retail Operations & Sales.**

### **KEY SKILLS:**

- Providing high level of customer service to customers requiring assistance.
- It was our sole moto and hence we kept it at our topmost priority. Ensuring that customers are delighted at each and every touch point.
- Taking feedback from the customers and ensuring that all their needs are full filled and also addressing their queries.

#### **WORK EXPERIANCE:**

CompanyPositionCustomer Care AssociateFEB-2017 to JUN-2022

Company : BSC THE TEXTILE
Position : Customer Care Associate
Period : JULY-2022 to 2022

CompanyPositionPeriodETHNIX RAYMONDCustomer Care AssociateAPRIL 2023 to till date

## **Responsibility:**

- \* Sales.
- \* Driving operational, visual and customer service in store.
- \* Managing the given departments.
- \* Preparing the Daily report.
- \* Preparing the Monthly report.
- \* Store Target achieving.
- \* Visual Merchandising.
- \* Getting feedback and capturing data from customers.

## **FAMILY BACKGROUND:**

Father : SURESH P NARAB

**Occupation : MESON** 

**Mother** : SANGEETA S NARAB

**Occupation**: TAILORING

Date: Signature

Place: Belgaum