*CURRICULUM VITAE*

***Mr. Santosh Pandhare***

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***CARRIER AIM***

To join a company that offers me a stable and positive atmosphere and inspires me to enhance and therefore to innovate the work culture for the betterment of all parties concerned.

***AREAS OF EXPERTISE***

A) Customer Service B) Promotions C) Up selling

D) Brand Knowledge E) Till Work F) Cash Handling

G) Stock Control

***PERSONAL ABILITY***

* Confident enough to approach customer and offer them help, advice and information.
* Having a flexible approach to working with anyone,Always supporting colleagues no matter how challenging the situation.
* Having a friendly nature and being able to create a comfortable atmosphere for customer and colleagues
* Actively maintaining awareness and understanding of current relevant retail atmosphere
* Handling multiple priorities.
* An excellent communication with natural people skills.
* Attention to detail

***RETAIL ABILITY***

* Assisting customer with queries in a professional, courteous and friendly manner.
* Possessing an in depth knowledge of the retail industry.
* Able to work well as part of a team.
* Acknowledging all customers when they first enter the shop.
* Man fitting rooms/give product demonstrations.
* Trained in and capable of participating in emergency procedures.
* Able to keep an eye open for any unsafe practices and immediately reporting them to a manager.
* Helping with all areas of security and stock management.

***PROFESSIONAL EXPERIENCE***

1. **SHOPPERS STOP LTD.**

* Designation : **Cashier**
* Location: Aurangabad
* Duration: 23-March-2012 To Till Date

***JOB PROFILE***

* Team management or handling.
* Customer interaction and services to them.
* Handling all the cash transaction of an organization
* Customer Management ant taking initiative to solve their complaints

***STOCK MANAGEMENT***

* Monitoring the stock take process at the store level.
* Shrinkage and pilferage management.
* Manage WBC in store.

***EDUCATIONAL QUALIFICATION***

S.S.C.:- From Aurangabad Divisional Board in March 2008 with 67.60% of mark.

H.S.C.:- From Aurangabad Divisional Board in Feb 2010 with 53.50% of mark.

Graduation:- From , YCM Open University in Bachelor Of Arts in May-2016 with 54.55%

Comp. Skill:- MS-CIT completed with 75% of mark and good knowledge about computer operating.

***PERSONAL DETAIL***

Date of Birth: 05 May 1990

Language known: English, Hindi and Marathi.

Marital Status: Married

Hobby: Watching TV, Surfing Internet.

Place…………………………. Mr. Santosh K, Pandhare

Date…………………………… Sign…………………