

SHARVARI THORWAT

✉ thorwatsharvari@gmail.com

☎ 8857842624

📍 Pune , Maharashtra

📅 26June2000

👤 Single

Passionate and detail-oriented jewelry professional with comprehensive knowledge of gemology, jewelry design, and sales. Skilled in identifying gemstones, evaluating quality, and providing expert guidance to clients. Trained in industry standards and ethics, with a commitment to delivering exceptional customer experiences. Adept at blending technical expertise with a creative eye to support both retail and custom design environments. Currently pursuing/Certified in GIA Applied Jewelry Professional (AJP) program to further enhance industry knowledge and credibility.

📁 PROFESSIONAL EXPERIENCE

- | | |
|-------------------------------|---|
| 09/2024 – 02/2025
Kolhapur | SHRIRAM CHITS AND FINANCE INDIA PVT LTD,
Customer Relationship Executive <ul style="list-style-type: none">• Working effectively with internal teams to achieve customer goals.• Inspiring and motivating others to achieve customer satisfaction.• Familiarity with CRM systems and software. |
| 05/2022 – 08/2024
Kolhapur | IPDC RURAL AND URBAN NIDHI BANK LTD,
Customer Relationship Manager <ul style="list-style-type: none">• Knowledge of customer segmentation, churn rates, and other key metrics.• Understanding customer needs and concerns effectively.• Interpreting customer data to identify trends, personalize experiences, and improve strategies. |
| 02/2019 – 03/2022
Kolhapur | CRYSTAL DIGI SOLUTION PVT LTD, Senior accountant <ul style="list-style-type: none">• Effective written and verbal communication skills to clearly communicate financial information to stakeholders.• Coordinating with auditors, reviewing financial records, and ensuring compliance with audit requirements.• Ability to work effectively with cross-functional teams and external parties. |

EDUCATION

2025 Mumbai	GEMOLOGICAL INSTITUTE OF AMERICA, JEWELRY PROFESSIONAL DIPLOMA
2023 Kolhapur	SWAMI VIVEKANAND COLLEGE KOLHAPUR, BCOM
2018 Kolhapur	HIGHER SECONDARY CERTIFICATE EXAMINATION, HSC
2016 Kolhapur	SECONDARY SCHOOL CERTIFICATE EXAMINATION, SSC

LANGUAGES

Marathi	<div><div></div><div></div><div></div><div></div><div></div></div>	Hindi	<div><div></div><div></div><div></div><div></div><div></div></div>
English	<div><div></div><div></div><div></div><div></div><div></div></div>		

SKILLS

Technical and soft — Technical: Gemstone Identification, Diamond Grading, Color Stone Appraisal, Refractometer, Spectroscope, Microscopic Analysis, Inventory Management Systems, Gemstone Treatments & Enhancements, Market Research, Grading Reports. | **Soft:** Communication, Problem Solving, Teamwork, Leadership, Mentoring, Customer Service, Analytical Thinking, Adaptability, Interpersonal Skills.