**Sneha Aditya Panse**

**Address:** 127, Gangapuri, Wai. Dist – Satara.

**Email:** snehad0120@gmail.com

**Mobile No: 7972519238**

# CAREER OBJECTIVE

Quest to work in a real professional atmosphere that enables me to scope up with the emerging as well as the latest technology and which gives me the scope of widening the spectrum of my knowledge.

# EXPERIENCE

 **Amnesty International India**

 Frontline Campaigner

 **15 June 2016 – 13 August 2018**

* On daily basis visiting locations and providing awareness about campaign.
* Face to face communication and providing information and explaining need for the work and asking for monitory support.
* Providing kit for better understanding and connectivity.
* Taking Monitory support through swipe or by auto debit process.
* Providing campaign details after every 3 months through magazines and providing all activities through mail.
* Try to convince for long term support for better results.

 **Tech Mahindra Pvt Ltd.**

 Associate Customer Support

* Customer interactions through calls and providing resolution for the concerns.
* Quick resolution as per policy of company and providing assurance for better bonding with the company.
* Providing all necessary information and giving assurance for better service and maintaining relationship.
* Asking for ratings through survey and maintaining performance.

 **AirAttix Pvt Ltd**

 Customer Service and Operations

* Customer interactions through calls and emails for providing storage facilities, parking spaces as per their needs.
* Maintaining Individual data in company portal.
* Conducting Seminars in Society premises and explaining about demarcated spaces.

# EDUCATION

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree** | **University/Board** | **Year of Passing** | **Percentage** |
| SYBA | Yashwantrao Chavan University Maharashtra  | 2024 |  Pursuing  |
| Dip. In IT | MIT Polytechnic Pune | 2016 | 71.00 |
| SSC | Maharashtra State Board | 2011 | 72.00 |

# TECHNICAL SKILLS

* MS Office Word
* Basic of Excel
* Basic of PowerPoint

# PERSONAL PROFILE

* Date of Birth : 01/11/1996
* Marital Status : Married
* Known Languages: English, Hindi, Marathi

# DECLARATION

I hereby declare that the information provided above is true to the best of my knowledge and belief.

**SNEHA ADITYA PANSE**