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# PROFESSIONAL SUMMARY

* Over 12+ years of diverse experience working with various domains including Retail and E-commerce, Travel and hospitality, Education and Telecommunications.
* Experienced in all phases of the Software Development Life Cycle (SDLC) including requirements gathering, design, development, testing and deployment In-depth knowledge about Software Development Life Cycle (SDLC) using Agile, Kanban, Scrum and Waterfall.
* Developed and maintained Agile artifacts; Sprint backlog, Product backlog, burn-down chart and Involved in Scrum events such as Backlog Grooming and Story-Point Estimation.
* Facilitated Agile Scrum Ceremonies: Sprint Planning, Daily Scrum Call, Sprint Review and Sprint Retrospective Meetings.
* Competent in understanding Business requirements and breaking them into Epics and Features.
* Proficient in using UML in behavioural, and structural Modelling - created Use Case, Activity diagrams, Class diagrams, Sequence diagrams, Process flow diagrams and Data Flow diagrams (DFD) using draw,io and LucidChart.
* Designed and worked with UI developers for Wireframes, UI mock-up screens, Prototypes for better visualization.
* Worked with different business users eliciting business rules and various Functional & Non-Functional requirements.
* Expertise in Requirement Elicitation techniques. Highly proficient in coordinating with the team and in working with users, stakeholders to elicit the requirements using focus groups, Interviews and Brainstorming sessions.
* Conducted Root Cause Analysis in identifying system gaps and deficiencies that required a business and technical based approach for problem solving.
* Used JIRA for defect tracking and reviewed them in subsequent iterations of the application development process and facilitated Triage meetings.
* Good database experience using Relational Database Management Systems (RDBMS) like MySQL and PostgresSQL. Worked with various SQL tools with a working knowledge of relational databases and structure.

Effectively and accurately communicated relevant project information to the client and project team.

* Possess excellent written and verbal communication skills. Responsible, self-motivated and organized.
* Strong knowledge in open source software development, code reviews and deployments.

# Work Experience

2019 – 2024 **Cognizant Technology Solutions** – **Business** **Analyst**

* Conducted thorough business analysis and requirement gathering sessions with stakeholders.
* Developed detailed documentation of business processes, functional specifications, and system requirements.
* Worked closely with Product Owners and Project Managers to create user stories, Acceptance criteria for various requirements and maintain Agile Principles
* Collaborated with cross-functional teams to implement solutions that improved operational efficiency.
* Facilitated Scrum of Scrum for offshore teams and assisted RTE in facilitating PI Planning meetings, PI demos and PI Retrospectives
* Wrote complex sequential SQL queries and to generate statistics, and developed reports for clients.
* Designed and worked with UI developers for Wireframes, UI mock-up screens, Prototypes for better visualization
* Worked on LLD , database design and workflow diagrams using draw.io and LucidChart.
* Effective Sprint demo and presentations for client.

2018 – 2018 **Thoughtworks** - **Internship**

* Java Application developer as intern with company after completing 3 weeks Vapasi programme.

2008 – 2013 **Cybage Software** - **System Analyst**

* Worked closely with Business Users, Product Owners, Project Managers, Technical teams, Solution Architects, Quality Assurance, Deployment, Maintenance team, DevOps team and Scrum teams through all phases of SDLC
* Worked as a configuration team member, team lead and system analyst.
* Designed and worked on relational databases like oracle and mysql.
* Designed screen layouts for proposed solutions, user interactions. Also, created screen mock-ups.
* Created technical debt backlog, collated and tracked defects, and communicated defects to the development team.
* Extensively worked on code reviews , system design and User Acceptance Testing.

2006 – 2008 **Clarion Technologies** - **Senior Software Engineer**

* Worked as a senior PHP developer handling project single handedly .
* Projects were handled from scratch with requirement gathering , client communication , development, testing, bug fixing and code deployment on client server.
* Worked on all phases of SDLC using waterfall methodology.

2004 – 2006 **Sanisoft Technologies** - **Developer**

* Started as trainee PHP developer
* Independently worked on PHP web projects
* Also contributed to open source projects and frameworks with senior’s guidance.

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# Education

1997 – 2001 Bachelor of Engineering (Electrical)

VRCE, Nagpur University