

CURRICULAM VITAE

Vishal Sukhdev Kharat

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Job Objective

Good Positions in Retail Operations, Retail Sales, and Client Relationship Management
And Team Management with leading organizations.

Synopsis

A Dynamic professional with 2 Years' rich experience in managing Back of house at Reliance retail including GRN , ordering , managing store inventory , inward outward , Outlet cash and banking , communication and organizational skills with proven abilities leading motivated Teams towards achieving organizational goals.

Work Experience

Working with Reliance Retail Ltd. As a Smart Point Senior CSA since August-2021

Job Responsibility: Senior CSA (Team Leader)

- Enhancing the customer experience with high customer service levels and excellent store upkeep
- Ensuring full manpower availability and maintaining strict adherence to standard operating procedure
- Briefing with Staff on daily basis regarding target and achievement sharing daily plans in absence of SM.

Cashier

- Billing of merchandise.
- Engaging the customer while billing and providing blissful experience.
- Sales Drive through UP Selling & Cross Selling

Customer Service Associate

- Sales Target achievement.
- Maintaining inventory.
- Maintaining display in the section.
- Customer feedback.

Inventory Management/ Procurement

- Efficiently managing the availability stock in sync with customer requirement and seasonal trends
- Ensure on time feedback to Vendors, Merchandisers and Buyers regarding moving and non-moving items.
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Customer Relationship Management

- Maintaining cordial relations with customers to sustain the profitability of the business
- Maximizing customer satisfaction level by on time delivery. Monitoring customer complaints, providing efficient services. Handling customer grievances and resolving issues.

Academia

- BA from J.E.S College Jalna (BAMU University).
- HSC from J.E.S College Jalna in 2019.
- SSC from Maharashtra high school Jalna (Aurangabad Board) in 2017.

Personal Vitae

Name: Vishal Sukhdev Kharat
Date of Birth: 06th December 2001
Marital status: Unmarried
Languages Known: English, Hindi, and Marathi
Residential Address: At. Post Ahankar Devalgaon, Dist. Jalna
Contact Number: 9172731044

Declaration

I hereby declare that all the information provided by me in this resume is factual and correct to the best of my knowledge.

Place: Jalna

Vishal Sukhdev Kharat